

## WHAT IS THE AT HOP CARD?

- A reusable prepay smart card for travel on buses, trains and ferries around Auckland.
- It gives you savings on fares – you get at least 20% discount off adult single trip cash fares\*. **Great even if you are a part time student and not eligible for a tertiary concession.**
- Lets you load a secondary or tertiary student concession for discounted fares.

## HOW DO I USE THE AT HOP CARD?

Use your AT HOP card to tag on before you board your bus, train or ferry, then tag off when you finish your journey.

Always remember to tag on and off or you may be charged a penalty fare of up to \$20 depending on the service used and the distance travelled.

## AM I ELIGIBLE FOR A STUDENT CONCESSION?

### Secondary Students:

If you are 16-19 years of age and travel to school using public transport you are entitled to a secondary student concession on your AT HOP card. If you currently travel with a secondary student concession, it's due to expire on 31 March 2015. After this date if you haven't renewed the concession on your card, you will be charged adult fares.

### Tertiary Students:

If you are a full time tertiary student, you are entitled to a tertiary concession on your AT HOP card. If you currently travel with a tertiary concession, it's due to expire on 31 March 2015. After this date if you haven't renewed the concession on your card, you will be charged adult fares.

See [AT.govt.nz/athop](http://AT.govt.nz/athop) for full eligibility details.

## AT CUSTOMER SERVICE CENTRES

Britomart	8-10 Queen Street, Auckland CBD
AUT	55 Wellesley Street East, Auckland CBD (next to the AUT Library)
Newmarket	Newmarket Train Station, 48A Remuera Road (opposite Nuffield Street)
New Lynn	New Lynn Train Station, 2 Clark Street, New Lynn
Takapuna	Smales Farm Bus Station, 150 Shakespeare Road Extension, Takapuna
Papakura	Papakura Train Station, Platform 3, Railway Street West, Papakura
Mairangi Bay	Constellation Bus Station, 62 Parkway Drive, Mairangi Bay
Albany	Albany Bus Station, 125 McClymonts Road, Albany
Manukau	Manukau Train Station, Ground Floor, MIT Building, 57R Manukau Station Road, Manukau
Botany	Town Centre Drive, Botany Town Centre (near Briscoes and Rebel Sport)

Terms of use and registered prospectus for the AT HOP cards are available at [AT.govt.nz/athop](http://AT.govt.nz/athop) or at the Transport Information Centre, Britomart. The obligations of Auckland Transport under the AT HOP cards are unsecured.

ATHOP1356  
For more information visit:  
[AT.govt.nz/concessions](http://AT.govt.nz/concessions) or phone 09 366 4467.  
@AklTransport

\* Excludes NiteRider, Airbus Express and Waiheke ferry services.

**SAVE MONEY  
ON TRAVEL  
WITH A STUDENT CONCESSION  
ON YOUR AT HOP CARD**



Apply or renew your  
AT HOP student  
concession now.

Time is  
running out!





# SECONDARY & TERTIARY STUDENTS

Follow the 5 steps below to load a concession on your AT HOP card:

NEW TO AT HOP  
(AS A STUDENT)

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## BUY AN AT HOP CARD.

If you've already got an AT HOP card, that's great! If you haven't, check out the 'Buy an AT HOP card' section to find out where you can buy one.

You can buy an AT HOP card:

- Online at [AT.govt.nz/athop](http://AT.govt.nz/athop)
- At train and ferry Ticket Offices.
- At Customer Service Centres (as listed overleaf).
- At selected retailers (for details visit [AT.govt.nz/retailers](http://AT.govt.nz/retailers)).

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## REGISTER YOUR AT HOP CARD.

Create an account at [AT.govt.nz](http://AT.govt.nz) and register your AT HOP card to this account. If you've already done this, great! If not follow these steps:

1. Go to our website [AT.govt.nz/athop](http://AT.govt.nz/athop)
2. Click on 'create account'.
3. Fill in your details and click on 'submit'.
4. Open the email that has been sent to you and click on the activation link.
5. Create your password.
6. Log in and confirm or update your details if they have changed since you created your account, click 'submit'.
7. Register your card with your AT HOP card number.
8. Done!

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## ENSURE YOU HAVE PROOF OF ELIGIBILITY

You need this information to submit your application online.

### TERTIARY STUDENTS

Get an AT Tertiary ID Sticker on your Student ID card from your tertiary institute.



### SECONDARY STUDENTS

Get an AT Student ID from your school.



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## SUBMIT YOUR CONCESSION APPLICATION ONLINE.

- Login to your MyAT account and select 'Apply for a Concession' from the menu.
- Confirm your details are correct.
- Select the card you wish to apply the concession to and fill out the relevant eligibility details.
- Click 'submit'.

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## LOAD A CONCESSION ONTO YOUR AT HOP CARD.

Visit your nearest AT Customer Service Centre to load a concession on your card. Locations are listed overleaf.

**Remember to take your AT HOP card and Student ID card along.**

### IMPORTANT INFORMATION

All current Tertiary & Secondary concessions on AT HOP cards expire on 31 March 2015.

If you are returning as a student you must renew your concession before this date or else you will be charged adult fares when you travel.

RETURNING TO AT HOP  
(AS A STUDENT)